

Stuck Burner Switch Remedy Instructions

Written for range models manufactured from 2010 to present day.

If your range is continuously sparking (clicking), it is likely due to a stuck surface burner switch. Generally, this can be fixed very quickly with basic minimal tools.

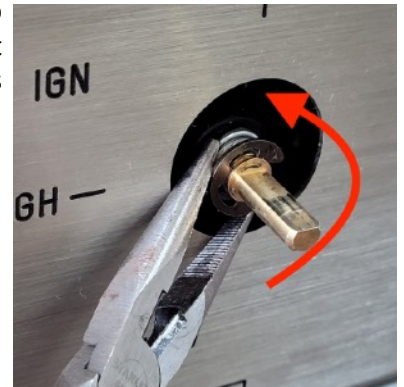
1. Identify which top burner(s) are constantly sparking. Please note: one or multiple burners may simultaneously be sparking in groups, depending on the model of the range. Typically, the offending switch is the last burner that was being used when the issue presented itself. Remove the control knob(s).



2. Using a flathead screwdriver or tweezers, attempt to depress the silver spring by pushing it back in order to release it. The switch spring is located behind the “e-clip” shown in the image. If depressing the spring does not resolve the issue continue to step 3.



3. Using a flathead screwdriver, needle nose pliers, tweezers, or a similar device, attempt to rotate the spring inside its plastic housing counter-clockwise 180°. It is also possible that the switch is being pulled askew by a tight wire loom enough to activate the switch. If this is the case, then continue to step 4.



4. If the above steps do not resolve the issue: turn the power off to the range. This can be done by flipping the range breaker at the electrical panel or unplugging it from the outlet if the cord is accessible through a drawer cavity or an access panel. Please then contact our support department at support@frenchranges.com or 888-222-2930 to have a technician scheduled.

Please note: All gas fired components can still be used without power supplied to the range by lighting the surface burners with a long match or BBQ style lighter. Just like during a general power outage. The thermocouple procedure will still need to be followed in order to keep the burner lit.